

Frequently Asked Zoom Questions:

How can I unmute?

If you are calling from a landline, the option *6 will allow you to unmute at the host's request. If you are logged in from a smartphone, desktop, laptop, or tablet, there will be a notification on the screen to unmute when the host requests you to unmute. Keep in mind, you can only unmute when the host requests you to unmute.

What if I can't hear any audio?

If you are using a smartphone, use the option "Call using internet audio." There is also an option on a computer that allows you to "connect audio."

Is Zoom free?

Yes, the Zoom application is free to join meetings. If you do not have a smartphone, or any other electronic device with internet access, you can dial to the number provided on your Zoom invite.

Why have I been removed from the session?

Like any other court proceeding, each person must be identified for the record during the session. Throughout the session, the host will ask people to identify themselves with their first and last name. If after three attempts the person does not identify themselves, they will be removed from the court session. If there is a technical issue, please email the court at COURT@TWP.PENNSAUKEN.NJ.US or call **856-663-1403 ext 2908**.

When will my name be called?

Pennsauken Municipal Court usually has 75-100 people scheduled for each court session. Keep in mind, although it is not in-person, it is no different than being in a building with about 75-100 people. Once you are checked in, the prosecutor will speak with you and then your case will go to the judge. Please be patient.