



4 A's of Internal Affairs

ANYONE - Any individual must be permitted to file an Internal Affairs complaint. It can be a victim, a friend of the victim, a parent, juvenile (with or without parents), an illegal alien (you cannot ask immigration status), or it can be Anonymous. ANYONE means ANYONE

ANY WAY- An Internal Affairs complaint can be filed in ANY WAY: It could be by phone, by letter, written on napkin, in person, etc. You can not make someone show up in person or swear the statement to initiate the complaint process.

ANY TIME- A complaint must be taken regardless of the hour or the day of the week. At no time should a complainant be told to return later, even if the IA officer is unavailable. ANY law enforcement officer or civilian employee must take the complaint.

ANYTHING- As long as a complaint has sufficient factual information, the complaint must be investigated. It is predicated upon the victim's view of the situation.

*****ANY LANGUAGE THAT IS DESIGNED TO DISSUADE SOMEBODY FROM FILING A COMPLAINT MUST BE AVOIDED.*****